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Unable to open or save attachments with Outlook 2002 with Outlook AutoProtect turned on.

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Question/Issue:
Since installing a SEP client, users are no longer able to open or save the attachments in Outlook 2002

Symptoms:
When double clicking an attachment or right click / save as and chosing a destination, nothing happens, no file is saved or opened

Cause:
Incompatibility between SEP Outlook Autoprotect and earlier versions of Outlook 2002

Solution:
Downloading and installing Outlook 2002 / Office XP Service Pack 3 resolves the issue

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Operating System(s): Windows 2000 Professional, Windows 2000 Server/Advanced Server, Windows XP Home Edition, Windows XP Professional Edition, Windows XP Tablet PC Edition, Windows Server 2003 Web/Standard/Enterprise/Datacenter Edition, Windows Vista, Windows XP Professional x64 Edition, Windows Server 2003 x64 Edition, Windows Vista x64 Edition, Windows Server 2008 DataCenter 64-bit, Windows Server 2008 DataCenter 32-bit, Windows Server 2008 Enterprise 64-bit, Windows Server 2008 Enterprise 32-bit, Windows Server 2008 Standard 64-bit, Windows Server 2008 Standard 32-bit, Windows Server 2008 Web Server 64-bit, Windows Server 2008 Web Server 32-bit
Product(s): Endpoint Protection 11
Release(s): Endpoint Protection 11.0.2, Endpoint Protection 11.0.3, Endpoint Protection 11.0.4